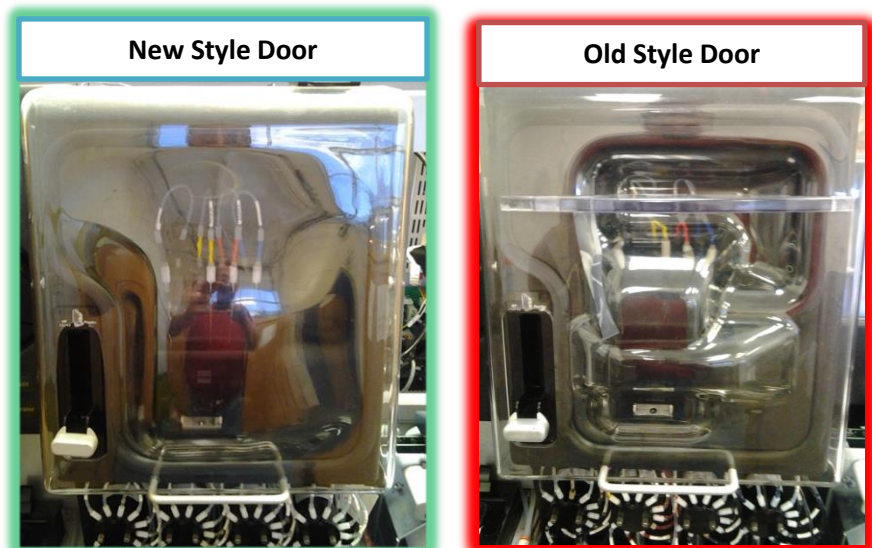


**Objective:** Provide information on what is new with the Ink Center  
**The new style Chamber doors require a software update.**

### New Style Chamber doors

- The new style doors are now being shipped to sites when theirs becomes broken or cracked.
- The new style doors do not have the supporting brace across the front.
- It is designed to last longer. .
- Since the new style door gives the chamber more volume it takes a little longer to achieve max vacuum and to vent after a fill. This timeframe will vary depending on the type of vacuum pump being used (older blue pumps reach max vacuum quicker than the newer gray vacuum pumps). On average, both the fill and vent process will take approximately 10- 15 seconds longer.
- The new style door requires a different software profile. Without the correct profile, overspills and fills cancelling may become more apparent.
- Stop notices are being placed on the door, instructing operator to call for SW update.



**Contact Information** For service related support, please call RIS @ 1-858-779-9148 Option 3

**HELP tab has a new link.** Please make a note of it.

The following link will take you to the help tab. <http://training.retailinkjet.com/>

**The location of the “Top 10 Issues” platform has changed.** Please bookmark the following URL for easy access – <http://training.retailinkjet.com/top10/>